

Voluntary Product Recall Announcement

Announcement Date	:	31st March 2026
Reason for Recall	:	Voluntary recall for product that did not meet the registered specifications
Company Name	:	Kotra Pharma (M) Sdn. Bhd. (198201010358)
Product Name	:	Axcel Mometasone 0.05% w/w Nasal Spray
Product Registration No.	:	MAL14025010AZ
Affected Batches	:	B2509050, B2509050A & B2509064A

Kotra Pharma (M) Sdn. Bhd. is voluntarily initiating product recall for Axcel Mometasone 0.05% w/w Nasal Spray from the market for the abovementioned batch numbers. Although the issue has been identified in two specific batches, we are taking a precautionary approach by recalling all batches produced within the same manufacturing period. This proactive measure is taken out of an abundance of caution, as ensuring consumer safety remains our highest priority.

All distribution points have been notified through our medical representatives on this product recall. Consumers who have purchased the affected batches should discontinue the use immediately and return the product to the point of purchase.

For any enquiries or concerns regarding this recall, please contact Kotra Pharma Customer Support Line at 1-800-18-8811 (available Monday to Friday, 8.00 a.m. – 6.00 p.m. Malaysia Time).

Kotra Pharma (M) Sdn. Bhd.
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Cheng Industrial Estate,
75250 Melaka.